

Important information

Embarkation and disembarkation

Embarkation on board is between 15:00 and 18:00 hrs. Passengers must have a passenger ticket or a voucher issued by the tour operator or agency, and a valid passport.

The last day of the cruise disembarkation is scheduled between 07:00 and 09:00 hrs. The passengers that need to disembark at an earlier time need to announce their disembarkation in advance so that an early disembarkation may be arranged for them.

Parking space

It is possible to make a reservation for a parking space in the port of embarkation through the agency or directly on the internet page: www.vtp.it. This service is paid on the spot.

Travel documents

Passengers travelling on board m/s Dalmacija need to have valid passports. Depending on the country of their origin, the passengers need to ascertain whether they may need a visa for the countries visited during the cruise.

On-board languages

Languages spoken on board are: Croatian, English, Italian and German.

Cabins

The cabins are functionally furnished and each cabin has a bathroom with toilet and shower (well stocked with towels and toiletries), telephone and public announcement system. All cabins are air-conditioned. The sockets in cabins apply to DIN standard for 220 V. Use of ironing presses and cooking devices in the cabins is prohibited.

Laundry services

For all laundry and pressing services please consult your cabin attendant. The service price list is available in every cabin.

Meals on board

Three main meals are served on board: breakfast, lunch and dinner. Depending on the vessel's itinerary, afternoon tea or a light midnight snack will also be served in the Grand Salon. Please indicate any special diet requirements at the time of booking and advise also your waiter about the same on the first arrival at the restaurant.

Daily program

The Daily program is prepared every evening for the next day and is distributed to passenger cabins. It contains information about the time of serving of the meals, events on board, opening hours of the shops and bars, activities on board and excursions. Information and notices that are not published in the Daily program, as well as any modifications in the program will be announced on the ship's public announcement system.

Excursions

Excursions are offered in every port of call. All excursions are optional. A special leaflet in your cabin will inform you about the details and prices of the excursions. Excursions can be booked and paid in your agency or directly on board.

Payment on board

All services on board are charged in EURO. Payments can be made in cash, traveller's cheques and credit cards (Amex, Diners, Visa and Master). For your convenience, on board consumption may be charged to your cabin by signing the bill (please print your name, sign and clearly indicate cabin number) and the bills must be settled on day before disembarkation at the reception. During the last day of the cruise all services are paid in cash.

Valuables and cash

You can deposit your valuables such as jewellery, cheques and cash at no charge in a safety deposit box at the Reception desk.

Communication

Phone calls can be made from all the cabins through the ship's switchboard (mobile phone) to any part of the world. Fax messages can be sent from the Reception. The sailing area of your cruise is almost completely covered by the GSM network.

Entertainment on board

A band performs every night in the Grand Salon. Theme nights, bingo, wine tasting, folk-singing and dancing are organised on board by our International Host. If you wish to spend a quiet and pleasant afternoon or evening we suggest the relaxing atmosphere created by our pianist in the Lido Bar.

Pool, sauna, massage parlour, fitness, hair salon

Our pool is located on the Promenade deck near the Lido Bar (it is well stocked with towels so you need not carry any). Information about the opening hours and charges of the massage parlour, sauna and hair salon is available in every cabin.

Deck chairs

A sufficient number of deck chairs with cushions and blankets are available on the Upper, Promenade and Sun deck. Deck chairs are provided free of charge but cannot be booked in advance.

What to wear

Casual and comfortable attire and light shoes are suggested during the day anywhere on board. Bathing suits are suitable for and around the pool only. Warmer clothes are recommended for spring and autumn cruises. For the Gala and theme nights more formal attire is suggested – cocktail dresses for the ladies and a dark suit and tie (not mandatory) for the gentlemen. For the other evenings, we suggest an elegant, but not too formal attire.

Medical care

A well-stocked ambulatory and a qualified doctor are available on board. If you require regular medical assistance during the journey, please provide details at the time of booking.

Duty-Free-Shop and Gift Shop

There are a Duty-Free-Shop and a Gift Shop on board offering a wide range of articles. Guests may benefit from tax-free prices when the ship is sailing through international waters only. Information about opening hours of the shops, the articles and the prices are available in every cabin.

Smoking policy

There are designated areas for smoking. Smoking in cabins and in the restaurant is strictly prohibited.

Pets

Unfortunately, no pets are permitted on board.

Tipping

Tipping is not obligatory, however it is customary to offer gratuities to your restaurant and cabin attendants. The suggested tip is EUR 5 per passenger per day which is added to the final bill of a passenger at the end of the cruise.

Disabled passengers

Any disabled passenger requiring assistance can travel on board m/s Dalmacija only if travelling with a companion who shall take responsibility for any assistance needed during the voyage. The ship does not have an elevator and is not suitable for wheelchairs.

Pregnant women and children

Women after the 28th week of pregnancy and children under 6 months of age are not permitted to travel on board m/s Dalmacija. Minors under 18 years of age are not permitted to travel alone and must be accompanied by and accommodated near an appropriate adult accepting responsibility for their well-being and conduct during the whole time of the cruise.

Contact number

M/s Dalmacija may be contacted on the following telephone number: ++ 385 98 427 295.